



**A MONTHLY NEWSLETTER OF THE
BAINBRIDGE SUBREGIONAL LIBRARY
FOR THE BLIND & PHYSICALLY HANDICAPPED OF
SOUTHWEST GEORGIA**



The Subregional Library for the Blind & Physically Handicapped of Southwest Georgia is a part of your public library and the National Library Service for the Blind and Physically Handicapped, serving Baker, Brooks, Calhoun, Clay, Colquitt, Decatur, Early, Grady, Miller, Mitchell, Quitman, Randolph, Seminole, Terrell, Thomas and Webster counties.

We do not endorse any product or service mentioned in this newsletter.

(229) 248-2680, 1-800-795-2680, or lbph@swgri.org

Staff: Susan Whittle, Director and Subregional Librarian, Kathy Hutchins, Supervisor,
Arlene Freeman, Outreach Coordinator, Tammy Lindsey, LBPH Assistant

July 2010

We are continually looking for ways in which to improve our library services to you. Your assistance, through completion of this survey, can help us meet that goal. Please circle the answer that applies to each of the following questions.

Ease of contacting us

Easy Average Difficult

Courtesy of the library staff

Excellent Good Fair Poor

Staff returns telephone messages in a timely manner

Excellent Good Fair Poor

When you contact the library, do you receive the assistance or material you request?

Always Sometimes Never

Quality of the service for problems with cassette players, digital players and headphones

Excellent Good Poor

What is the serial number on your machines?

Cassette _____ and/or Digital _____

Content and quality of the Monthly Newsletter

Excellent Good Poor

Book titles we select for you

Excellent Good Poor

Number of books we send you

Too many Not Enough Just right

Completeness and condition of the books you receive

Excellent Good Poor

Do you have a computer?

Yes No

Do you order books using our online catalog?

Yes No

If you download digital books from BARD, approximately how many items do you download per month?

Would you like to share your email address with us?

Have you taken a “virtual” tour of the Subregional Library at www.swgri.org/handicap.php?

Yes No

What do you like most about our services?

Comments: _____

How could we improve our services?

Comments: _____

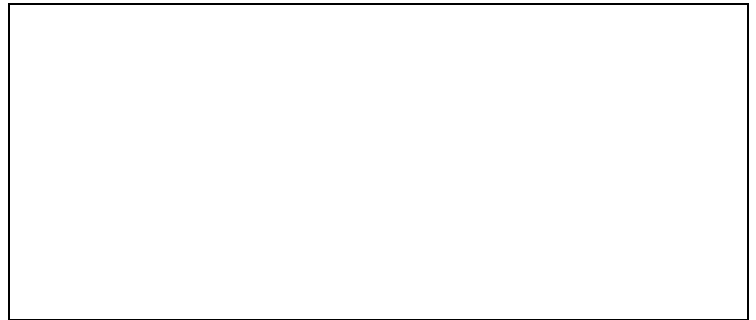
Please feel free to provide any additional comments about the Library for the Blind and the services we provide.

To return this survey simply fold with our return address showing tape it together and put it out in the mail.

Bainbridge Subregional Library
F/T Blind & Handicapped
Southwest Georgia Regional Library
301 South Monroe Street
Bainbridge, GA 39819

Free Reading Matter
F/T Blind & Handicapped
U. S. Mail
Do Not Cancel

Hours:
Monday 9am to 8pm
Tuesday 9am to 6pm
Wednesday 9am to 6pm
Thursday 9am to 7 pm
Friday 9am to 6 pm
Saturday 9am to 4 pm



Phone: (229) 248-2680
1-800-795-2680

Email: lbph@swgrl.org
Fax: 229-248-2670

Take a virtual tour of our libraries
and Subregional Library
for the Blind and Physically
Handicapped by clicking on
www.swgrl.org/handicap.php

Return to:

Bainbridge Subregional LPBH
301 South Monroe Street
Bainbridge, GA 39819

Information presented in this newsletter will be provided in alternative formats upon request.

Online Catalog for ordering library books: www.klas.com/glass
Call your library for your log-in and password.

NOTE: Please submit information or news that you would like to share to Kathy Hutchins.