



**A MONTHLY NEWSLETTER OF THE
BAINBRIDGE SUBREGIONAL LIBRARY
FOR THE BLIND & PHYSICALLY HANDICAPPED OF
SOUTHWEST GEORGIA**



The Subregional Library for the Blind & Physically Handicapped of Southwest Georgia is a part of your public library and the National Library Service for the Blind and Physically Handicapped, serving Baker, Brooks, Calhoun, Clay, Colquitt, Decatur, Early, Grady, Miller, Mitchell, Quitman, Randolph, Seminole, Terrell, Thomas and Webster counties.

We do not endorse any product or service mentioned in this newsletter.

(229) 248-2680, 1-800-795-2680, or lbph@swgri.org

Staff: Susan Whittle, Director and Subregional Librarian, Kathy Hutchins, Supervisor,
Arlene Freeman, Outreach Coordinator, Tammy Lindsey, LBPH Assistant

July 2009

- Do you feel you are receiving too few or too many books?
Too Few _____ Too Many _____
- Did you know that you can establish subject and author preferences which the library can use to select your books?
Yes _____ No _____
- When the library selects your books, are you satisfied with the choices you receive? Yes _____ No _____
- How do you rate the speed of the delivery of books you receive?
Slow _____ Too Fast _____
- How satisfied are you with the condition of the books you receive?
Satisfied _____ Not Satisfied _____
- How satisfied with the quality of the equipment we loan to you?
Satisfied _____ Not Satisfied _____
- What is the serial number on your machine? _____

- How would you rate the courtesy and helpfulness of the staff?
Very Good _____ Good _____ Fair _____ Poor _____
- How would you rate the overall quality of the services you receive?
Very Good _____ Good _____ Fair _____ Poor _____
- How frequently do you contact the Library for the Blind?
Daily _____ Weekly _____ Monthly _____ Never _____
- Which method do you use to contact us?
Phone _____ Mail _____ In Person _____ Email _____
- Do you have access to a computer?
Yes _____ No _____
- If so do you download books?
Yes _____ No _____
- Do you use Facebook or Twitter?
Yes _____ No _____
- Have you taken a “virtual” tour of the Subregional Library at www.swgrl.org/handicap.php?
Yes _____ No _____
- Do you find the library newsletter useful and informative?
Yes _____ No _____
- Our newsletter is our way of communicating with you. In what format would you prefer to receive it?
Large Print _____ Braille _____ E-mail _____
- Do you have an e-mail address?
Yes _____ No _____
- If you would like us to contact you by e-mail, please give your e-mail address to us. _____

- Do we need to contact you about any of the following?
Address Change _____ Machine Problems _____
Magazine Information _____ Reading Interest _____
Ordering books online _____ Other _____

- How long have you used the Library for the Blind?
Less than a year _____ One to Five Years _____
Six to Ten years _____ More than Ten years _____

- What do you like most about our services?
Comments: _____

- How could we improve our services?
Comments: _____

- Please feel free to provide any additional comments about the Library for the Blind and the services we provide.

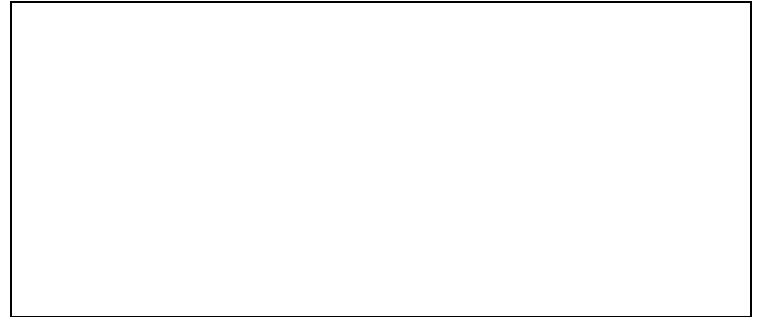
- Your name, address and phone number

To return this survey remove your address label from the back page and place competed survey in mail.

Bainbridge Subregional Library
F/T Blind & Handicapped
Southwest Georgia Regional Library
301 South Monroe Street
Bainbridge, GA 39819

Free Reading Matter
F/T Blind & Handicapped
U. S. Mail
Do Not Cancel

Hours:
Monday 9am to 8pm
Tuesday 9am to 6pm
Wednesday 9am to 6pm
Thursday 9am to 7 pm
Friday 9am to 6 pm
Saturday 9am to 4 pm



Phone: (229) 248-2680
1-800-795-2680

Email: lbph@swgrl.org

Fax: 229-248-2670

Take a virtual tour of our libraries
and Subregional Library
for the Blind and Physically
Handicapped by clicking on
www.swgrl.org/handicap.php

Return to:

**Bainbridge Subregional LPBH
301 South Monroe Street
Bainbridge, GA 39819**

Information presented in this newsletter will be provided in alternative formats upon request.

Online Catalog for ordering library books: www.klas.com/glass
Call your library for your log-in and password.

NOTE: Please submit information or news that you would like to share to Kathy Hutchins.